

# Nondiscrimination Policy

## Discrimination is Against the Law

The Colorado Department of Health Care Policy and Financing complies with applicable federal and state civil rights laws and does not exclude, deny benefits to, or otherwise discriminate against any individual on the basis of race, color, ethnic or national origin, ancestry, age, sex, gender, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability in employment, admission or access to, treatment or participation in, or receipt of the services and benefits under any of its programs, services and activities, whether carried out by the department directly or through a contractor or any other entity with which it arranges to carry out its programs, services and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990, the Age Discrimination Act of 1975, and regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations (CFR) Parts 80, 84, and 91 and Title 28 CFR Part 35, regulations of the State of Colorado issued pursuant to these statutes at Title 24 Colorado Revised Statutes (CRS) Parts 4, 6, 8 and 34, Title 10 Code of Colorado Regulations (CCR) Section 8.100 and the Colorado Anti-Discrimination Act. Additionally, this statement is in accordance with Section 1557 of the Patient Protection and Affordable Care Act of 2010, 42 U.S.C. § 18116.

The Colorado Department of Health Care Policy and Financing provides auxiliary aids and services, to individuals with disabilities, and language services, to individuals whose first language is not English, when needed to ensure equal opportunity and meaningful access to the department's programs, services and activities. Examples of aids and services include, but are not limited to, qualified sign language interpreters, written information in other formats, foreign language interpreters, and information translated into other languages. The department will provide aids and services in a timely manner and free of charge.

If an individual believes discrimination has occurred, a grievance can be filed with the Colorado Department of Health Care Policy and Financing's 504/ADA Coordinator within 60 days of the incident by mail, phone, fax, or email. Complaint forms are available at [www.colorado.gov/hcpf/americans-disabilities-act](http://www.colorado.gov/hcpf/americans-disabilities-act). If needed, the 504/ADA Coordinator is available to help file the grievance.

Civil rights complaints can also be filed with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail, phone, or fax at: 1961 Stout Street Room 08-148 Denver, CO 80294, Telephone: 800-368-1019, Fax: 202-619-3818, TDD: 800-537-7697. Complaint forms are available at [www.hhs.gov/ocr/office/file/index.html](http://www.hhs.gov/ocr/office/file/index.html).

**To request aids and services or to file a grievance, please contact:**

**504/ADA Coordinator**  
**Colorado Department of Health Care Policy & Financing**  
**1570 Grant Street**  
**Denver, Colorado 80203**  
**Telephone: 303-866-6010**  
**FAX: 303-866-2828**  
**State Relay: 711**  
**Email: [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us)**

For additional information please visit our website at [www.colorado.gov/hcpf](http://www.colorado.gov/hcpf)