



September 8, 2016

«NAME»
«ADDRESS1»
«ADDRESS2»
«CITY», «STATE» «ZIP»

Re: Fluoride Treatment Reminder RECALL and REVISION

Dear Provider(s):

We would like to recall the letter that went out on July 26, 2016. The letter did not list the correct High Risk criteria for adults regarding topical fluoride treatments. Please disregard the previous letter and refer to this letter going forward. Although the previous letter contained inaccurate information we would like to assure providers that claims were processed according to the criteria outlined in the Office Reference Manual. We regret any inconvenience that this error has caused.

In accordance with the Colorado State Rule we are reminding you of the following:

Health First Colorado Adult Members are eligible for fluoride treatments (codes D1206 and D1208) twice a year only when the member meets the High Risk criteria. As stated in the Health First Colorado Office Reference Manual, Topical fluoride and fluoride varnish is only a covered benefit for high risk adult members age 21 and older. Topical fluoride treatments are allowed twice (2) per year for adult members considered high risk. Fluoride rinse is not an acceptable treatment for any member and will not be reimbursed. For topical fluoride treatments (gel or varnish), high risk for adults Members age 21 and over is indicated by:

- a history dry mouth; or
- a history of head or neck radiation; or
- indication of high risk of caries
 - An Adult client must present with demonstrable caries, a history of restorative treatment, dental plaque **and** enamel demineralization. If at the end of the year the Adult Client no longer has demonstrable caries, he or she is no longer considered high risk.

To submit a “High Risk” claim, the words “HIGH RISK” followed by the criteria qualifying this member as “High Risk”, must be written in box 35 (the remarks section of the 2006 ADA Claim form). All claims marked “High Risk” require the additional step of Utilization Management review before they are processed for payment. All adult members, including those who meet the High Risk criteria, are subject to their benefit maximums (with the exception of dentures and emergency services).

Please see a full description of High Risk criteria in section 8.07 - High Risk Criteria, and section 15.03 Criteria for Topical Fluoride and Fluoride Varnish for High Risk Adult Members (ages 21 years and older in the Health First Colorado Office Reference Manual (ORM) located on the DentaQuest web site and on the Provider Portal.

Sincerely,

Tina Pierre

Provider Relations Supervisor