



## Transition Information – Dates & Deadlines

Important dates for Health First Colorado (Colorado's Medicaid Program) dental providers who submit dental claims to DentaQuest. DentaQuest will continue to administer the dental benefit, this means revalidated dental providers will continue to have the full functionality of the DentaQuest Web Portal for Claims and PARS submission and Eligibility Verification. There will be no disruption in your ability to submit claims, paper or electronic, to DentaQuest, however, there will be a delay in payment to DentaQuest due to the transition. This delay is due to the transition to the Department's new fiscal agent HPE. **There will be a three-week payment delay on any claims received by DentaQuest after 2/13/17 for paper claims and 2/14/2017 for electronic claims. Payment to revalidated providers for dental claims will resume the week of 3/20/17.**

### Now

**Check that your computer systems and browsers meet the requirements for using the new Provider Web Portal**

- [Requirements for new Provider Web Portal](#). Dentists will utilize the new Provider Web Portal for all provider data maintenance and to communicate through secure correspondence directly with HPE regarding provider enrollment. Dentists can also check member eligibility through the Provider Web Portal.

**Provider Training is available for the new Provider Web Portal**

- See [www.Colorado.gov/HCPF/Provider-Resources](http://www.Colorado.gov/HCPF/Provider-Resources) for full schedule.

### February 6, 2017

**Providers receive Provider Web Portal registration instructions and new Provider IDs**

- Instructions and new provider IDs will be sent via email.

**Providers can register for the new Provider Web Portal**

Once logged-in providers should:

- Check to make sure their contact information is up to date.
- Check to make sure they are affiliated to the correct Group.
- Check to make sure their network participation information is correct (if applicable).
- Set-up Delegate Access.

## Claim Dates & Deadlines

### February 13, 2017 5:00 pm MST

**Last date DentaQuest will process PAPER dental claims for payment before transition**

- These claims will be processed (as usual) and paid the week of 2/24/17.



- Paper dental claims submitted after 5:00 pm MST on 2/13/17 will be processed by DentaQuest and held for payment.

## **February 14, 2017 5:00 pm MST**

**Last date DentaQuest will process **ELECTRONIC** dental claims for payment before transition**

- These claims will be processed (as usual) and paid the week of 2/24/17.
- Electronic dental claims submitted after 5:00 p.m. MST on 2/14/17 will be processed by DentaQuest and held for payment.

## **March 1, 2017- Go Live!**

**Dental providers will continue to submit claims to DentaQuest**

- DentaQuest will begin submitting dental claims to HPE on behalf of all revalidated dental providers.

## **Payment Dates & Deadlines**

### **February 24, 2017**

**Last EFT from DentaQuest before Go Live!**

### **February 27 or 28, 2017**

**Last Paper checks from DentaQuest before Go Live!**

### **March 1-16, 2017**

**No paper checks for dental claims**

- Paper checks normally sent out the week of 3/6/17 and 3/13/17 will be **delayed until the week of 3/20/17**.

**No EFT for dental claims**

- EFT normally delivered on 3/3/17 and 3/10/17 will be **delayed until the week of 3/20/17**.

### **March 17, 2017**

**First EFT from DentaQuest after Go Live!**

- For dental claims submitted after 5pm 2/14/17 through 3/6/17 5 pm MST.

### **March 20, 2017**

**First paper checks from DentaQuest after Go Live!**

- For dental claims submitted after 5 pm 2/13/17 through 3/6/17 5 pm MST.