



# Texas RoundUp

*Program Updates for Our Texas Dentists*

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Dear Doctor,

In this week's Texas RoundUp:

- Interim Care Transfer Process
- Office Reference Manual
- Importance of Labeling X-rays
- New Business Update

## **Interim Care Transfer Process**

As of September 1, 2012, main dental home providers (general and pediatric dentists) referring a member to another general or pediatric dentist for treatment must submit an Interim Care Transfer (ICT) form. The form is necessary to ensure that on-going assignment as your patient's main dental home is not disrupted during this interim care period. It must be submitted prior to treatment and the dentist must be credentialed with DentaQuest.

At this time, the form can only be faxed to DentaQuest at 1-888-261-1736. You can access the form on the web portal or [www.dentaquesttexas.com](http://www.dentaquesttexas.com) under "Provider Information - Important Documents."

A form is not necessary for a referral to a specialist. It is also not necessary to complete a form if the member is referred to a credentialed dentist that is in the same physical location as the main dental home provider.

DentaQuest processes ICT forms daily. To verify if a member has an ICT form on file, please call the contact center at 1-800-896-2374.

## **Information is a Click Away: DentaQuest's Office Reference Manual**

Need to know if a benefit is covered? Wondering what the benefit limitation is for a comprehensive oral evaluation? Look no further than the Office Reference Manual (ORM). This manual includes important information to help you run an efficient office. You can access the Medicaid and CHIP ORM on the web portal or at [www.dentaquesttexas.com](http://www.dentaquesttexas.com) under "Provider Information." Please note that the MCO ORMs will be under separate cover.

## Importance of Labeling X-rays

All X-rays are scanned and stored in our system for future reference. It is very important that you label X-rays with the member's full name. There continue to be multiple cases in which an initial request is denied and upon resubmission, the X-rays are not labeled with the member's name. Our utilization management department needs to verify that the resubmitted X-rays are attached to the correct request.

## New Business Update

DentaQuest recently partnered with several Texas Managed Care Organizations to provide Value Added Services for adult members. The chart below identifies the MCO, the covered population, the effective date and the benefits.

Health Plan	Population	Effective date	Benefits
Driscoll Children's Health Plan, Corpus Christi	STAR and CHIP pregnant women in Nueces and Hidalgo counties	9/1/12	Limited preventive, diagnostic and periodontal services
Sendero Health Plan, Austin	STAR and CHIP pregnant women in the Travis service area	10/1/12	Limited preventive, restorative and extractions not to exceed \$250 annually
Superior Health Plan, Austin	Superior STAR+PLUS	12/1/12	Preventive dental services subject to an annual maximum benefit per benefit year of \$250.00
Superior Health Plan, Austin	Superior STAR Pregnant women > 21 yrs	12/1/12	Preventive dental services subject to an annual maximum benefit per benefit year of \$250.00
Superior Health Plan, Austin	Superior Medicare Advantage	12/1/12	Limited preventive dental services and all other dental services up to \$1,500 annually

Additionally, effective December 1, 2012, we will be administering dental benefits for the following Superior Health Plan populations:

- Superior STAR Health Foster Care Medicaid: Comprehensive Medicaid dental benefits
- Superior STAR+PLUS Waiver Services: Medically necessary dental services up to \$5,000 annually per covered person

We have already mailed amendments and attestations. If you would like to participate in any of the programs for your area, the attestations must be returned as soon as possible. If you have questions, please contact DentaQuest's network development department at 1-855-873-1283.