



Texas RoundUp

Program Updates for Our Texas Dentists

Vol. 2 - April 2012

Dear Doctor,

In this week's Texas RoundUp:

- Bundling Amalgam and Resin Fillings
- First Dental Home Visit
- Submitting for Continuation of Care
- DentaQuest Provider Question of the Week

Bundling Amalgam and Resin Fillings

We understand there is some confusion on how we bundle amalgam and resin fillings. When bundling these services, DentaQuest takes into consideration the number of surfaces per tooth, not necessarily whether they are connected.

For example, if you perform a D2391 resin-based composite one surface posterior on the buccal surface, and code D2392 resin-based composite on the mesial occlusal surface, on tooth #19, DentaQuest will rebundle these two restorative procedures to code D2393 resin-based composite three surface posterior and pay this alternate code. It is important to note that we will pay for the ADA code that represents the combination of the unique surfaces billed.

First Dental Home Visit Code D0145

Many dentists are submitting for ADA code D0145, the First Dental Home Visit and receiving denial notices.

There are a few things to keep in mind when billing this code:

- You must be treating a Medicaid child. This code is not covered for CHIP.
- You may only bill this code if you are a general or pediatric dentist and have received certification by DSHS.
- Code is limited to one per day, per member.
- The code is only covered for members 6 months of age to 35 months.
- Maximum of 10 submissions allowed per member's lifetime with at least 60 days between dates of service per provider.
- Codes D0120, D0150, D0160, D0170, D0180, D8660, D1120, D1203, or D1206 will be denied when submitted by any provider for the same DOS.
- This code includes the following services:
 - Comprehensive oral examination
 - Oral hygiene instruction with primary caregiver

“ In Your Words

I wanted to let you know that DentaQuest has done an excellent job thus far. I did the online training today and it was really good. I hope this is an indication of how working with DentaQuest will be... It's early in the game but going by my experiences thus far, I hope a majority of my 2500+ Medicaid patients are signed up with DentaQuest.

”

- Dental prophylaxis, if appropriate
- Topical fluoride varnish application when teeth are present
- Caries risk assessment
- Dental anticipatory guidance

Submitting for Continuation of Care

When submitting a request for an orthodontic continuation of care case, please include the following:

- Completed orthodontic continuation of care form (located on page A4 of the office reference manual).
- Completed 2006 or greater ADA claim form listing the services to be rendered.
- Copy of the member's prior approval including the total approved case fee and payment structure.
- Detailed payment history or ledger.

To ensure uninterrupted care, HHSC is not requiring this information during the transitional phase. However, we will need this information starting June 1, 2012. Here is an example of a payment ledger that includes the information we need:

Date	Tooth	ADA Code	Description	Amount	Balance
10/26/2009	0	D8660	Pre-orthodontic treatment visit	0	0
11/25/2009	0	D8670	Periodic ortho visit (contract)	68.1	68.1
11/25/2009	0	D1330	Oral hygiene instruction	12.5	80.6
11/25/2009	0	D8080a	Work-Up	175	255.6
11/25/2009	0	D8080b	Upper brackets	300	555.6
11/25/2009	0	D8080c	Lower brackets	300	855.6
11/25/2009	0	D8210a	Reduction Anterior/Crossbite	250	1105.6

Billing Reminder

We've had several dentists submitting claims for crowns, post and cores, and removable prosthetics before the service is complete. Please remember that DentaQuest will only reimburse you on the date the crown has been placed or the prosthetic has been cemented or inserted.

DentaQuest Provider Question of the Week

"When we worked with TMHP, I was given a reference number any time I called the customer service center. I'd feel more comfortable if I got one when I called"

Our response
 We understand that receiving a reference number gives some dentists peace of mind. Moving forward, the contact center representative will provide a reference number at the beginning of the call

We thank you for your continued support. Please call us at 1-800-896-2374 with any questions. We are here to help you!