CDN Sacramento Community Advisory Committee (CAC) Meeting Minutes

Q2 2026

Meeting Information	Details
Contractor	California Dental Network (CDN)
Meeting	Sacramento Community Advisory Committee (CAC) Q2
Date	July 27, 2026
Scheduled Time	12:30 PM - 2:00 PM PT
Location	Microsoft Teams - Location: Microsoft Teams Link Meeting ID: 245 956 185 333 189 Passcode: xA2px7by

Purpose of the Community Advisory Committee

The Sacramento County Community Advisory Committee (CAC) serves as a forum for community members, providers, and stakeholders to provide feedback and recommendations that support program planning, quality improvement, member engagement, and equitable access to oral health services. This meeting included discussion of member benefits, clinical and program updates, Population Needs Assessment (PNA) findings for Sacramento County, community outreach activities, and follow-up action items from the previous CAC meeting. Committee members were invited to provide input on member access, outreach strategies, and barriers to obtaining preventive dental care.

Agenda

Agenda Item	Presenter
Call to Order and Introductions	Anne Peres / Dr. Santosh Sundaresan
Member Benefit Spotlight	Dr. Santosh Sundaresan
Clinical Updates	Dr. Santosh Sundaresan
Oral Health Population Needs Assessment Update	Dr. Santosh Sundaresan
Community Events and Outreach	Dr. Santosh Sundaresan
Review of Previous Action Items	Dr. Santosh Sundaresan
Open Forum / Questions	Group
Adjournment	Anne Peres

Call to Order

Anne Peres welcomed attendees and introduced Dr. Santosh Sundaresan, who led the presentation. Dr. Sundaresan reviewed the recording notice and requested that questions be held until the end of each segment, with attendees remaining muted and raising their hands to ask questions or comment. Anne called the meeting to order at 12:35pm.

Introductions

Anne Peres introduced Dr. Santosh Sundaresan, California Dental Director for DentaQuest, and Dr. Ekta Laheri as the newest member of the Community Advisory Committee. Dr. Sundaresan then began the presentation.

- **Anne Peres:** CAC Coordinator and meeting organizer
- **Dr. Santosh Sundaresan:** California Dental Director and presenter
- **Dr. Ekta Laheri:** Community Advisory Committee member

Member Benefit Spotlight

Dr. Sundaresan reviewed member benefits and support services, including transportation, interpreter services, and care coordination or case management.

Transportation Services

- Transportation to dental appointments is available at no cost to members.
- Transportation may be scheduled by the member or provider through the appropriate transportation agency by calling the plan.

Interpreter Services

- Interpreter services are available at no cost to members and providers.
- Virtual interpreter services should preferably be arranged in advance so the appropriate interpreter is available at the time of the call.
- In-person interpreters may be arranged in special situations and require advance setup.

Care Coordination and Case Management

- Care coordination and case management support is available for identified cases.
- Members may be identified through the Oral Health Information Form (OHIF) or by contacting Customer Service.
- These services may assist members based on medical conditions and other circumstances.

Clinical Updates

Dental Home Member Assignments

- The committee reviewed patient assignment and reassignment communications. Dr. Sundaresan explained that members may receive covered services from any participating network dentist and may change their Dental Home assignment. Laura, the Provider Engagement representative, continues to coordinate member assignment and related communications for the applicable WellSpace Health locations.
- Primary care dental providers are eligible to treat assigned members and receive payment for covered benefits.
- Member rosters are available through the provider portal, and providers were encouraged to monitor roster changes monthly.
- When a participating primary care dentist performs a preventive service, such as an examination, radiographs, or cleaning, the member may be automatically assigned to that provider.
- The assignment information discussed applies to primary care dentists and differs for specialty providers.

Indian Health Care Facility Access

- DentaQuest is working to credential additional Indian Health Care Facility clinics.

- The presentation stated that members may receive care at these clinics and that providers may be paid for covered services while credentialing is in progress.

Periodontal Treatment Guidance

- DentaQuest follows Manual of Criteria guidelines for periodontal treatment frequencies.
- Additional periodontal treatment may be authorized when the provider documents a valid medical condition and medical necessity.

Unsatisfactory Immigration Status Population Update

- The committee reviewed the previously proposed coverage changes for Unsatisfactory Immigration Status adults age 19 and older.
- The presentation stated that full-scope Medi-Cal coverage was extended through June 30, 2027.

Oral Health Population Needs Assessment - Sacramento County

The committee reviewed updated Sacramento County population information and dental utilization findings.

Member Demographics

- Total Sacramento County membership was reported as 71,583.
- Members ages 19 to 44 represented approximately 48% of the population, and members ages 0 to 18 represented approximately 26%.
- The two largest reported ethnicity categories were Hispanic at 27% and White at 22%.
- English was reported for 81% of the population and Spanish for 12%, with smaller populations reporting Cantonese, Vietnamese, and other languages.

Dental Utilization Findings

- Age groups 0 to 1 and 19 to 20 were identified as having the lowest annual dental visit values, reported as 3.6% and 7.4%, respectively, in the presentation.
- Adults without a dental visit were reported at 86%, and children without a dental visit were reported at 69.5%.
- Adults without preventive care were reported at more than 90%.

Discussion Focus

- The committee emphasized increasing preventive visits and educating members about the importance of dental checkups and preventive care.
- The presenter noted that Los Angeles County would be addressed at the next meeting.

Community Events and Outreach

The committee reviewed outreach activities intended to help address access-to-care and member education needs.

- California Dental Network sponsored the Placer County Veterans Stand Down event in May 2026. The event served underserved veterans and included medical, dental, pharmacy, grooming, and legal support resources.
- California Dental Network participated in a River City Food Bank event in June 2026.
- The committee discussed using community outreach activities to educate community members and encourage connection to dental care.

Review of Previous Action Items

Transportation Scheduling Guidelines

The committee revisited the prior transportation scheduling concern. The presentation confirmed that transportation is free to members and may be scheduled by members or providers through the appropriate transportation agency.

Patient Assignment for New Locations

The committee reviewed the prior request concerning member assignments for Placer County locations. Dr. Sundaresan stated that Laura, the Sacramento County Provider Engagement representative, is working with WellSpace Health regarding its new Roseville location and appropriate member assignments.

Patient Reassignment Communication

The presentation referenced patient reassignment communications as part of the work being led by Laura and confirmed there have been no significant changes and members are free to go to any Dentist in the network.

Open Forum

Dr. Santosh Sundaresan opened the meeting for questions and concerns. No questions or comments were captured in the meeting transcript before adjournment.

Action Items

Action Item - Sacramento County	Responsible Party	Status / Follow-Up
PNA Review: Use the updated Sacramento County findings to inform outreach, access, and quality improvement discussions.	CDN / CAC	Q3

Adjournment

- The meeting concluded following the review of member benefits, clinical updates, Sacramento County Population Needs Assessment findings, community outreach activities, and follow-up action items. Attendees were thanked for their participation and continued support of Sacramento County oral health improvement efforts. Meeting adjourned at 1:03pm PST.