

a Sun Life company

2022 TennCareSM

MEMBER SATISFACTION SURVEY RESULTS



DentaQuest partners with TennCare to help you get the dental care you and your child need. Getting regular dental care helps keep your teeth healthy.

Each year DentaQuest calls TennCare members to ask them how happy they are with their dental care and dental plan. The information members provide help us make changes and improve the services we provide.

In 2022, 200 individuals responded to the DentaQuest survey either on behalf of themselves or a child. Qualified respondents are TennCare members who have seen a dentist in the last 12 months.

TENNCARE MEMBER SATISFACTION RATES



dental 98% 97% dental care 98% plan



dental 97% 98% personal benefits 97%



97% appointment wait time

