



COLORADO SUMMIT

DentaQuest®

Health First Colorado and CO CHP+ Dental Programs

Provider Updates

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Revalidation Deadlines and Duplicate Provider Enrollment Applications (CO Medicaid)

Providers should not re-enroll if the revalidation deadline was missed. The link for revalidation remains on the [HCPF Provider Web Portal](#) account associated with the provider for six (6) months after the revalidation date. If the revalidation link is no longer available, contact the [HCPF Provider Services Call Center](#) for next steps. Providers should not create duplicate enrollment records.

Important Revalidation Requirements

Providers are encouraged to review the [Provider Revalidation Dates Spreadsheet](#) posted on the [Revalidation Web Page](#) to confirm revalidation dates. This file is updated weekly and can be used to verify active enrollment for any provider.

FAQ

Q: When do providers receive reimbursement?

A: Approx. 2 weeks from claim determination.

Payment cycles run Tues – Tues and close mid-day.

All claims in the cycle are adjudicated and approved to pay the following Tuesday.

Funding is *generally* released the Tuesday after approval to pay.

***Note: Holidays can cause payment delays.**



- If the date is in the past, the provider must revalidate immediately.
- If the date is within 6 months in the future, providers should begin the process immediately to allow for processing time.

All providers are reminded that they must revalidate enrollment every five (5) years per federal mandate from the Centers for Medicare and Medicaid Services (CMS). All Provider IDs must be actively enrolled and revalidated with Health First Colorado (Colorado's Medicaid program) for claims to be paid per rule [42 CFR § 455.410\(b\)](#)

Claims will deny if providers have not revalidated by the deadline. Providers should not re-enroll if past the revalidation date.

Duplicate enrollments can cause gaps in enrollment and claim processing errors.

The link for revalidation remains on the [HCPF Provider Web Portal](#) account associated with the provider for six (6) months after the revalidation date.

If the revalidation link is no longer available, contact the [HCPF Provider Services Call Center](#) for next steps. Do not start a new application.

****Please note: CHP+ applications are handled directly through DentaQuest****



Appointment & Availability Standards

Annual reminder that participating Health First Colorado and Child Health Plan Plus/DentaQuest providers are expected to meet minimum standards (below) with regards to appointment availability.

- ✓ Urgent care must be available within 48 hours
- ✓ Emergency care must be available within 24 hours
- ✓ Follow-up appointments must be scheduled within 30 days of the present treatment date, as appropriate



This information can also be found under the **Patient Recall System Requirements** sections in each Office Reference Manual.

Providers may be surveyed by a third-party vendor on behalf of DentaQuest and are required to participate.

New Study Raises Concerns About "Enamel Regenerating" Toothpastes

A recent in vitro study published in the Journal of the American Dental Association Foundational Science has questioned the effectiveness of commercial toothpastes marketed as "enamel regenerating" for treating advanced erosive tooth wear.

Key findings: - Tested 3 toothpastes on bovine tooth samples: Elmex Erosion Protection, Dentalclean Regenerator Sensitive, and Sensodyne Repair & Protect - Elmex Erosion Protection showed the best overall protection against wear - "Enamel regenerating" toothpastes (Dentalclean and Sensodyne) actually increased enamel wear compared to Elmex

Researchers caution that the abrasive formulations in these popular products may accelerate tooth wear rather than promote regeneration. This study highlights the importance of critically evaluating marketing claims in dental care products

[JADA Foundational Science \[jadafs.ada.org\]](http://jadafs.ada.org)

1. Effect of regenerating toothpastes on abrasion of eroded enamel and dentin
Vertuan, Mariele et al.
JADA Foundational Science, Volume 4, 100053

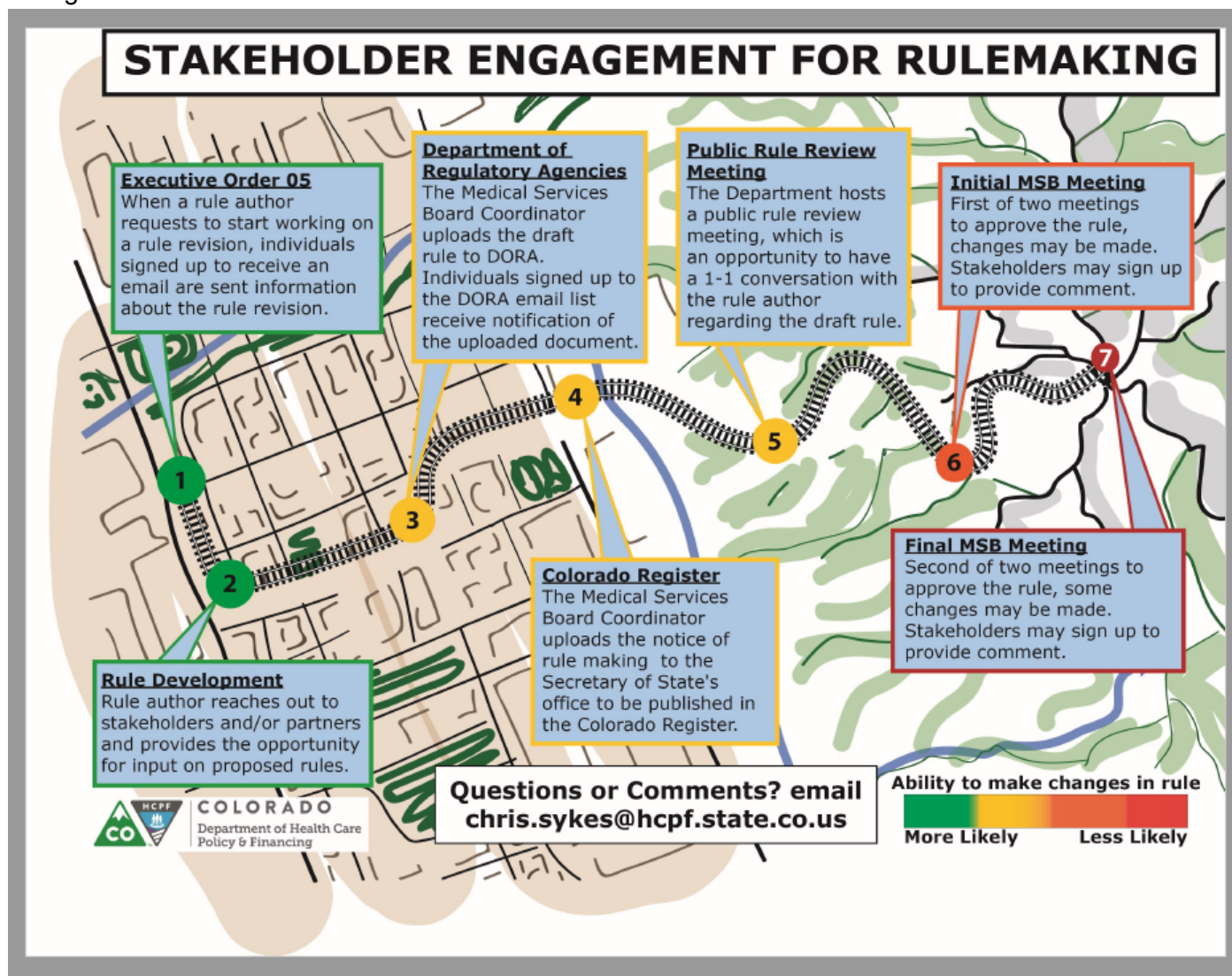
Medical Service Board and Stakeholder Engagement

DentaQuest frequently receives questions and feedback from providers around benefits and fees of the Health First Colorado (Colorado's Medicaid program) and Child Health Plan *Plus* (CHIP) plans. It is important to understand the organizational roles each entity holds in the plans' network administration.



DentaQuest is the Administering Service Organization for Health First Colorado and CHIP. In partnership with The Department of Health Care Policy and Financing (HCPF), DentaQuest, operationalizes policies and manages the day-to-day dental benefit programs. DentaQuest does not determine benefits or fees.

The Department of Health Care Policy and Financing (HCPF) manages the Health First Colorado and Child Health Plan *Plus* dental programs (CHIP). HCPF creates dental policy using a number of factors including stakeholder engagement and rules adopted by the Medical Services Board. Below is the Stakeholder Engagement For Rulemaking Map that outlines stages for rule/policy change.



To find out more about the Medical Service Board and stakeholder engagement, click here:
<https://hcpf.colorado.gov/medical-services-board> [hcpf.colorado.gov]



Understanding D0140: Limited Oral Evaluation – Problem Focused

Per the CDT code descriptor, D0140 is defined as a *Limited Oral Evaluation – Problem Focused*. This evaluation is intended to address a specific oral health problem or complaint. Patients receiving D0140 typically present with a focused concern such as dental emergencies, trauma, acute infections, or similar conditions.

Reimbursement for D0140 is aligned strictly with the CDT descriptor. To support appropriate payment, clinical documentation should clearly describe the patient's presenting complaint, relevant findings, and any diagnostic aids used, including radiographs when indicated.

When a patient presents with a complaint and additional treatment is performed during the same visit at the provider's discretion, the D0140 evaluation becomes **inclusive** of the treatment rendered. In these situations, members are **not financially responsible** for D0140 and may not be charged separately for this code.

Member Spotlight – Graciela's Story



Health First Colorado allows Graciela to find health care for herself and take her daughters to their appointments without the fear of expensive bills. She feels good about her health and protected by the program. Other Health First Colorado members want Coloradans to know that they may qualify for quality health care coverage. Learn more at [Health First Colorado.com](https://www.healthfirstcolorado.com).

Watch Graciela's story on YouTube: [Graciela's Story on YouTube](https://www.youtube.com/watch?v=Graciela's Story on YouTube).

Training Sessions

Did you know DentaQuest holds monthly training sessions covering current events and common questions? Join our next session by following the below instructions!

For complete training details [Click Here](#).

Date: Thursday January 15th

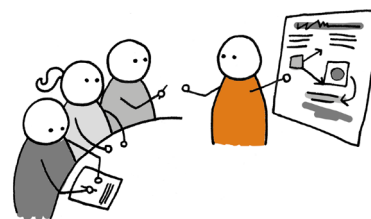
Time: 12:00 PM MST (1 hour)

Host: Abe Chavez

Call in: 1-339-666-3919

Meeting Number (access code): 812 601 413#

Meeting Link: [January 2026](#)





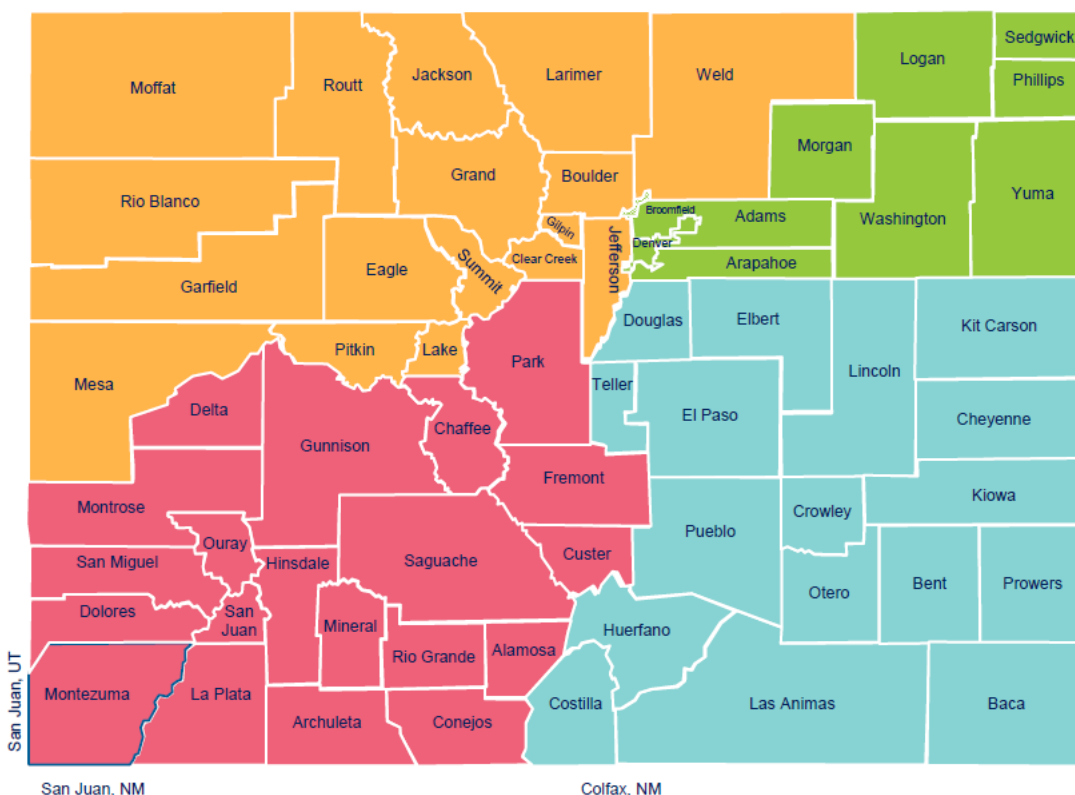
DentaQuest is Here to Help

Take advantage of special discounts we negotiated just for you. At DentaQuest, we greatly appreciate the positive impact our providers have on our members' oral health. To help you acquire needed supplies for your practice, we have reached agreements with product vendors to provide special pricing to networked providers. It's just one more way you can count on us to deliver customized support.

<https://www.dentaquest.com/heretohelp>

DentaQuest Network Manager Information

Provider Contact Information



Health First Colorado and CHP+
Provider Services
855-225-1731

Health First Colorado
Member Services
855-225-1729

CHP+
Member services
888-307-6561

DentaQuest Web Portal Log-in
provideraccess.dentaquest.com

Health First Colorado and CHP+
Authorization & Claim Requests Fax:
262-834-3589

Mailing Address:
DentaQuest - CO
PO Box 2906
Milwaukee, WI 53201-2906

Health First Colorado
Credentialing (GWT)
[Provider Contacts](#) |
[Department of Health Care
Policy and Financing](#)

CHP+ Credentialing
800-233-1468

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**Network Managers can be
reached Monday-Friday
8:00am-5pm MST**