

August 1, 2025

Dear DentaQuest Provider,

**Important Reminder: Keep your Practice Profile Current with DentaQuest\***



DentaQuest would like to thank you for your continued care and treatment of members enrolled in Humana Healthy Horizons® in Kentucky Dental Program in your community.

Keeping your contact information updated is essential for ensuring appropriate access to care for our members. DentaQuest is committed to monitor impact on our network dental practices and member's ability to access care. Please notify us immediately if you anticipate or experience any disruption to your practice. If your office closes temporarily or your business hours change, please let us know as soon as possible.

As you may be aware, DentaQuest conducts surveys each quarter to ensure you are providing timely access to appointments and that your demographic information is up to date in our system. Remember, most up-to-date information is important to us, but more significantly it impacts our members. Providers are responsible for contacting DentaQuest to report any changes in their practice. It is essential that DentaQuest maintains an accurate provider database in order to ensure proper payment of claims, to comply with provider information reporting requirements mandated by governmental and regulatory authorities, and to provide the most up-to-date information on provider choices to our members.

Any limitations to or changes in daily operations, including scheduling and available services; and the extent to which the office may be available for services, should be reported to DentaQuest immediately. Optimum patient care, especially during periods of crisis, requires accurate and prompt communication from our partners. Any changes should be reported to DentaQuest by completing our [Provider Update Form](#) and sending via e-mail to [Standardupdates@dentaquest.com](mailto:Standardupdates@dentaquest.com) or by fax to 262-241-4077.

Thanks for your partnership,

DentaQuest Provider Engagement Team