



TEXAS ROUNDUP

Program Updates for Texas Dentists



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DentaQuest Texas Dental Director

We are pleased to announce that DentaQuest has appointed Dr. Ronke Ogunbameru as the new Texas Dental Director. In this role, Dr. Ogunbameru will serve as a subject matter expert, providing clinical support for provider outreach, offering feedback on clinical policies, working directly with network providers, and supporting in-state administration of the business.

Dr. Ogunbameru is a board-certified pediatric dentist residing in the Dallas-Fort Worth area. She is a distinguished three-time graduate of Howard University in Washington, D.C., where she earned her bachelor's degree, DDS, and completed her residency in Pediatric Dentistry. Her extensive public health and dental experience spans hospital settings, federally qualified health centers, DSOs, and private practices across the United States.

We are excited to have Dr. Ogunbameru on board and look forward to her contributions in strengthening our dental programs in Texas.

2026 CDT Code Changes

Effective January 1, 2026, CDT code D9248 was retired; CDT codes D9244, D9245, D9246, and D9247 were added. D9248 will no longer be payable for dates of services after December 31, 2025. You can find the complete list of services covered, benefit limitations and required documentation in the plan's Office Reference Manual. To ensure your office is referencing the has the most up to date information, we recommend always accessing the Office Reference Manual on the TX Provider Microsite (<https://www.dentaquest.com/en/providers/texas>).

DentaQuest Provider Portal

As a reminder, DentaQuest has an interactive provider portal for the Texas Provider network. The provider portal is designed to streamline administrative tasks, improve communication with DentaQuest, and ultimately allow providers to focus more on patient care.

Key Features and Benefits of the Provider Portal:



- **Enhanced Security and Flexibility:** Offers customizable access levels for office staff, improving data security and control.
- **Verify Member Eligibility and Service History:** Easily check individual member eligibility and review their past service history.
- **Bulk Eligibility Checks:** Efficiently verify the eligibility of up to 30 members at once.
- **Electronic Submission:** Submit claims and prior authorizations electronically through the portal.
- **Real-time Status Updates:** Get immediate updates on the status of submitted claims and authorization eligibility.
- **View Provider Enrollment Details:** Access information about your enrollment, including effective dates and participating networks.

The interactive portal can be accessed by going to provideraccess.dentaquest.com

Reminder: Electronic Explanation of Benefits (EOBs)

As part of our Go Green initiative we are pleased to announce paperless Explanation of Benefits (EOBs). Full EOBs are no longer mailed. In lieu of the full EOB, a summary page will be attached to the check. The full EOB can be accessed electronically from DentaQuest's Provider Portal. Not only is this eco-friendly, but it is a fast and convenient way to receive and view your EOBs. If you have not done so, please use the listed website address to create an account on the Provider Web Portal. The provider web portal offers a convenient and efficient way to view and print your EOBs as well as verify member's eligibility, submit claims and authorizations, verify benefits and much more, all in real-time 24 hours a day, seven days a week.

Medicaid Revalidations in the Provider Enrollment and Management System (PEMS)

To remain active and eligible for reimbursement in the Medicaid and CHIP networks, each practicing provider (for each practicing location) must complete the Texas Medicaid Revalidation process. Providers that have a revalidation due date on or before May 31, 2026, remain eligible for an extension of 180 calendar days. For more information on the revalidation process, please review the TMHP article: *Revalidation Due Dates Extended and Retroactive Enrollment Period to Be Implemented | TMHP* or contact TMHP at 1.800.925.9126, option 3.

Provider Network & Directory Audit

DentaQuest would like to remind all providers that provider directory information must be updated when a change in your office is made. This includes, but is not limited to the following information:

- Provider joins/leaves practice
- Telephone and/or fax number
- Office hours
- Ages treated
- Languages spoken
- Handicap accessible (yes/no)
- Plan participation
- Accepting new patients' status

Failure to provide current information can result in termination from the DentaQuest network. If you have any questions regarding directory updates, please call your local Provider Relations Representative.



Important Reminders

Provider Resource Documents	<p>The following documents are listed on the Provider Resources tab on the Texas Provider microsite.</p> <ul style="list-style-type: none">• Office Reference Manuals (ORM) • Provider Training Schedule • Quarterly Newsletters <p>https://dentaquest.com/texas/providers/provider-resources</p>
Contact Your Regional Provider Partner	<p>To locate the Provider Partner for your region, visit</p> <p>https://dentaquest.com/texas/providers/provider-resources/provider-relations-contacts</p>