



January 6, 2020

**Re: Requirements for DentaQuest Claims Submissions – 2018 & 2019 ADA Claim Form**

Dear Provider(s):

DentaQuest is committed to ensuring a quality run program for you and your staff. We offer several opportunities for claims submissions including our web portal, clearinghouses and paper claims forms. All the mentioned options allow us to process and pay your claims in a timely manner.

Effective immediately, please utilize the 2018 or 2019 ADA Claim Forms, and assessment codes for any paper claims submissions. Paper claims received on an ADA claim form version older than 2018 after 4/1/2020, are subject to denial.

If you have questions, please reach out to your local Provider Partner, or call us at 800.896.2374. We look forward to continuing working with you to serve the dental needs of the Members in your community.

Sincerely,

A handwritten signature in black ink that reads "Brenda Walker". The signature is written in a cursive, flowing style.

Brenda Walker  
Director – Provider Engagement