



January 19, 2021

Dear Main Dental Home Providers:

We are excited to tell you about an enhancement that will better support our efforts to maintain a high-performing Provider network in Texas. Effective January 1, 2021, DentaQuest implemented a Quality Assessment Scorecard by location based on the following:

- Access
- Dental outcomes
- Oral evaluations
- Sealant placement
- Fluoride application
- Cost

The Quality Assessment Scorecard will be considered when assigning a Main Dental Home for **new members** to the Medicaid and CHIP programs that default to auto-assignment. The Quality Assessment Scorecard will not impact members with familial relationship, claims history, or those who have made a Main Dental Home choice at time of enrollment. All other downstream processes will remain the same and members can continue to change their Main Dental Home at any time.

All Main Dental Home Providers will receive a baseline location Quality Assessment Scorecard in the coming weeks for CY2020. This will allow providers to assess their current performance based on services rendered January through December 2020. The first measurement period for implementation will be January 1, 2021 through March 31, 2021. Quality Assessment Scorecards will be distributed mid-April and will impact assignment of new members beginning May 1, 2021. Quality Assessment scores will be reevaluated quarterly and scores adjusted to reflect any changes in performance.

A schedule of education sessions is attached for your convenience. Please ensure you or a representative from your office attend one of the education sessions that will further explain in more detail the Main Dental Home Assignment policy auto-assignment enhancement.

We look forward to continuing our partnership with you and appreciate your commitment to serving the TX Medicaid and CHIP members.

Sincerely,

A handwritten signature in black ink that reads "Brenda Walker". The signature is written in a cursive, flowing style.

Brenda Walker
Director, Provider Engagement – Texas

Re: Quality Assessment Scorecard Training

Please join us for Quality Assessment Scorecard training to learn about a DentaQuest enhancement that will better support our efforts to maintain and reward high-performing Providers in Texas.

Training sessions will cover the following:

- Score calculation and impact
- Scorecard communication (baseline and implementation)
- Getting information about your score

WebEx Sessions
(408) 792- 6300
Attendee Access Code 266 583 93
www.Dentaquest.webex.com

Topic	Date	Time	Meeting Number
DentaQuest TX Provider Training – Quality Assessment Scorecard	2/10/2021	11:00 am CST	132 768 2260
DentaQuest TX Provider Training – Quality Assessment Scorecard	2/17/2021	3:00 pm CST	132 801 9827
DentaQuest TX Provider Training – Quality Assessment Scorecard	2/19/2021	9:00 am CST	132 323 1077
DentaQuest TX Provider Training – Quality Assessment Scorecard	2/24/2021	10:00 am CST	132 405 0310
DentaQuest TX Provider Training – Quality Assessment Scorecard	2/26/2021	10:00 am CST	132 533 7746
DentaQuest TX Provider Training – Quality Assessment Scorecard	3/3/2021	10:00 am CST	132 439 1284
DentaQuest TX Provider Training – Quality Assessment Scorecard	3/12/2021	11:00 am CST	132 271 4001
DentaQuest TX Provider Training – Quality Assessment Scorecard	3/25/2021	9:00 am CST	132 166 2854
DentaQuest TX Provider Training – Quality Assessment Scorecard	3/31/2021	10:00 am CST	132 331 5159
DentaQuest TX Provider Training – Quality Assessment Scorecard	4/2/2021	11:00 am CST	132 476 4523
DentaQuest TX Provider Training – Quality Assessment Scorecard	4/14/2021	3:00 pm CST	132 710 8631

If you have any questions or need assistance, please contact your Regional Provider Partner. We look forward to continuing our partnership with you and appreciate your commitment to serving the TX Medicaid and CHIP members in your community.